SERVICE HOTLINE

REFERENCE NUMBER: 46/2019 28 February 2019

BDA CALENDAR MONTH END CLIENT STATEMENTS

Members are referred to hotline 36/2019, regarding the new statement request 'XCLISN' which allows for client statements to be run on Calendar month end.

We would like to advise clients of the following considerations which should be made when loading the statements to run as at 28 February 2019:

- Ensure you have made arrangements with you service provider prior to changing your statement requests.
- JSE Trustees interest will still be processed on BDA month, so statements run as at 28 February 2019 will not include the interest entries for February.
- For the Naspers Limited (NPN) unbundling to Multichoice Group Limited (MCG), as the Record date of this event is 1 March 2019, the unbundled positions will not be included in statements run as at 28 February 2019. This also applies to the Naspers Stub distributions for DBNPAW, DBNPAX and DBNPAY.

Members are urged to check and validate the client statements run with the new process 'XCLISN' prior to distribution.

Should you encounter any issues with the statements over the weekend please contact the JSE afterhours number +27 11 520 7900.

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Markets/ Service (s): BDA – Month End Client Statements

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or CustomerSupport@ise.co.za